

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: DECEMBER      DATE: 1/3/2014  
 AVERAGE TURN-AROUND TIME:      STEP I: 13 DAYS      STEP II: 8 DAYS

**R = RESOLVED**      **P = PARTIALLY RESOLVED**  
**D = DENIED**      **X = REJECTED**

CATEGORY	STEP I						STEP II					
	REC	R	P	D	X	INCOMPLETE	REC	R	P	D	X	INCOMPLETE
1 ACCOUNTING	9	7		5			2			1		
2 ASSIGNMENTS	14	6					2	1				
3 CONDITIONS	19	14					2	1				
4 CRP												
5 DISCIPLINARY												
6 DISCRIMINATION												
7 DUE PROCESS	3	2										
8 FILE	3	1		1						1		
9 FOOD	1	1								1		
10 GOOD TIME												
11 GRIEVANCES							1					
12 HEALTH CARE	14	2		8			5			4		
13 INDUSTRIES												
14 LIBRARY	4						1	1		1		
15 MAIL		4					1			1		
16 PAROLE BOARD												
17 PERSONNEL	13	6		2			5	1		2		
18 POLICY												
19 PROPERTY	15	8		2			1	1				
20 RELIGION	4	2		1			1					
21 SECURITY CLASS												
22 SEGREGATION												
23 TELEPHONE												
24 TRANSFERS												
25 VISITS	1											
26 STAFF CORRUPTION	3						1	1				
27 NON-GRIEVABLE	9				5		3			3		
28 GRIEVANCE REJECTIONS	11				7		3			1		
29 PROGRAMMING	3	1		2								
<b>TOTAL</b>	<b>126</b>	<b>54</b>	<b>0</b>	<b>21</b>	<b>12</b>	<b>0</b>	<b>28</b>	<b>6</b>	<b>0</b>	<b>15</b>	<b>0</b>	<b>0</b>

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: JANUARY      DATE: 2/1/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 15 DAYS      STEP II: 20 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY	STEP I						STEP II					
	REC	R	P	D	X	INCOMPLETE	REC	R	P	D	X	INCOMPLETE
1 ACCOUNTING	17	5		6			8	1		5		
2 ASSIGNMENTS	5	3		2						1		
3 CONDITIONS	17	7		5			2					
4 CRP												
5 DISCIPLINARY												
6 DISCRIMINATION												
7 DUE PROCESS		1										
8 FILE				1						1		
9 FOOD	2											
10 GOOD TIME												
11 GRIEVANCES												
12 HEALTH CARE	20	3		13			11	1		6		
13 INDUSTRIES												
14 LIBRARY	5	1		3				1				
15 MAIL	12	1		1			2					
16 PAROLE BOARD												
17 PERSONNEL	8	2		8			2	1		2		
18 POLICY												
19 PROPERTY	11	4		6			6	3				
20 RELIGION		1										
21 SECURITY CLASS	1	1		1						1		
22 SEGREGATION												
23 TELEPHONE	1			2								
24 TRANSFERS												
25 VISITS		1								1		
26 STAFF CORRUPTION				1						1		
27 NON-GRIEVABLE	8				10		3	1			2	
28 GRIEVANCE REJECTIONS	27				32		5	1		1	3	
29 PROGRAMMING	5	3					1			1		
<b>TOTAL</b>	<b>139</b>	<b>33</b>	<b>0</b>	<b>49</b>	<b>42</b>	<b>0</b>	<b>40</b>	<b>9</b>	<b>0</b>	<b>20</b>	<b>5</b>	<b>0</b>

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: February      DATE: 3/4/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 13 DAYS      STEP II: 19 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY
1 ACCOUNTING
2 ASSIGNMENTS
3 CONDITIONS
4 CRP
5 DISCIPLINARY
6 DISCRIMINATION
7 DUE PROCESS
8 FILE
9 FOOD
10 GOOD TIME
11 GRIEVANCES
12 HEALTH CARE
13 INDUSTRIES
14 LIBRARY
15 MAIL
16 PAROLE BOARD
17 PERSONNEL
18 POLICY
19 PROPERTY
20 RELIGION
21 SECURITY CLASS
22 SEGREGATION
23 TELEPHONE
24 TRANSFERS
25 VISITS
26 STAFF CORRUPTION
27 NON-GRIEVABLE
28 GRIEVANCE REJECTIONS
29 PROGRAMMING
<b>TOTAL</b>

STEP I					
REC	R	P	D	X	INCOMPLETE
9	2		6		
11	5		1		
1			1		
	1				
18	3		21		
4	1		2		
8	11		5		
6	1		5		
1					
11	5		5		
2	1		1		
			1		
1					
1					
4	2		2		
6				6	
8				10	
1	3				
92	35	0	50	16	0

STEP II					
REC	R	P	D	X	INCOMPLETE
2			2		
1	1		2		
4			2		
5			10		
3	1		1		
4	2		1		
4	4		2		
8			1	4	
1	1		1		
32	9	0	22	6	0

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: MARCH      DATE: 3/29/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 12 DAYS      STEP II: 18 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY	STEP I						STEP II					
	REC	R	P	D	X	INCOMPLETE	REC	R	P	D	X	INCOMPLETE
1 ACCOUNTING	10	11		4			3	1		4		
2 ASSIGNMENTS	4	3					1			1		
3 CONDITIONS	17	11		7			7			5		
4 CRP												
5 DISCIPLINARY												
6 DISCRIMINATION												
7 DUE PROCESS	2			1			1			1		
8 FILE	3			2								
9 FOOD	1											
10 GOOD TIME												
11 GRIEVANCES	3											
12 HEALTH CARE	25	4		20			11			7		
13 INDUSTRIES												
14 LIBRARY	3	1		2			1	3		1		
15 MAIL	1	3		1			2	4		1		
16 PAROLE BOARD												
17 PERSONNEL	15	2		4			1			3		
18 POLICY				1								
19 PROPERTY	15	8		6			5	5				
20 RELIGION	6											
21 SECURITY CLASS												
22 SEGREGATION	2											
23 TELEPHONE	1											
24 TRANSFERS				1								
25 VISITS	1			1			1			1		
26 STAFF CORRUPTION	2	1										
27 NON-GRIEVABLE	8				9		2				3	
28 GRIEVANCE REJECTIONS	17				10		2	7		2	5	
29 PROGRAMMING	3	2		2			1					
<b>TOTAL</b>	139	46	0	52	19	0	38	20	0	26	8	0

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: APRIL      DATE: 5/1/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 14 DAYS      STEP II: 16 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY
1 ACCOUNTING
2 ASSIGNMENTS
3 CONDITIONS
4 CRP
5 DISCIPLINARY
6 DISCRIMINATION
7 DUE PROCESS
8 FILE
9 FOOD
10 GOOD TIME
11 GRIEVANCES
12 HEALTH CARE
13 INDUSTRIES
14 LIBRARY
15 MAIL
16 PAROLE BOARD
17 PERSONNEL
18 POLICY
19 PROPERTY
20 RELIGION
21 SECURITY CLASS
22 SEGREGATION
23 TELEPHONE
24 TRANSFERS
25 VISITS
26 STAFF CORRUPTION
27 NON-GRIEVABLE
28 GRIEVANCE REJECTIONS
29 PROGRAMMING
<b>TOTAL</b>

STEP I					
REC	R	P	D	X	INCOMPLETE
9	5		5		
6	2		1		
6	11		1		
5	3		1		
	1				
4	1		3		
2	2		2		
23	8		13		
			2		
4			1		
16	7		12		
1			1		
15	9		6		
			6		
	2				
	1				
			1		
1	1				
6				7	
36				28	
5	2		1		
139	55	0	56	35	0

STEP II					
REC	R	P	D	X	INCOMPLETE
1					
2	5		2		
2					
7	2		7		
2	1				
1			1		
7			2		
3	1		1		
5			5		
1					
1					
5				3	
9				6	
			1		
47	9	0	19	9	0

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: MAY      DATE: 6/3/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 11 DAYS      STEP II: 18 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY
1 ACCOUNTING
2 ASSIGNMENTS
3 CONDITIONS
4 CRP
5 DISCIPLINARY
6 DISCRIMINATION
7 DUE PROCESS
8 FILE
9 FOOD
10 GOOD TIME
11 GRIEVANCES
12 HEALTH CARE
13 INDUSTRIES
14 LIBRARY
15 MAIL
16 PAROLE BOARD
17 PERSONNEL
18 POLICY
19 PROPERTY
20 RELIGION
21 SECURITY CLASS
22 SEGREGATION
23 TELEPHONE
24 TRANSFERS
25 VISITS
26 STAFF CORRUPTION
27 NON-GRIEVABLE
28 GRIEVANCE REJECTIONS
29 PROGRAMMING
<b>TOTAL</b>

STEP I					
REC	R	P	D	X	INCOMPLETE
16	5		6		
7	8		1		
7	3				
3			3		
2					
2			3		
25	9		22		
2					
2	3		3		
5	5		5		
11	5		6		
2	1				
1			1		
8				5	
26				37	
3	4		1		
122	43	0	51	42	0

STEP II					
REC	R	P	D	X	INCOMPLETE
1			2		
2					
2	1				
	1				
3					
			2		
8	3		5		
			1		
1					
5	2		4		
7	2				
	1				
			1		
			1		
1			1	4	
8			2	7	
38	10	0	19	11	0

Prepared by: Cathie Heffelbower, Grievance Coordinator



MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: JUNE      DATE: 7/1/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 11 DAYS      STEP II: 22 DAYS

**R = RESOLVED**      **P = PARTIALLY RESOLVED**  
**D = DENIED**      **X = REJECTED**

CATEGORY	STEP I						STEP II					
	REC	R	P	D	X	INCOMPLETE	REC	R	P	D	X	INCOMPLETE
1 ACCOUNTING	11	5		7			3					
2 ASSIGNMENTS	8	6		3			2			2		
3 CONDITIONS	16	7		6				1				
4 CRP												
5 DISCIPLINARY												
6 DISCRIMINATION												
7 DUE PROCESS		1		1			1					
8 FILE	4	3					1					
9 FOOD	1	1					1			2		
10 GOOD TIME												
11 GRIEVANCES												
12 HEALTH CARE	25	10		10			12	1		11		
13 INDUSTRIES												
14 LIBRARY	2			3								
15 MAIL	5	2		1			0	1		1		
16 PAROLE BOARD												
17 PERSONNEL	16	1		10			3	1		2		
18 POLICY												
19 PROPERTY	18	10		6			5	1		5		
20 RELIGION	3											
21 SECURITY CLASS												
22 SEGREGATION												
23 TELEPHONE												
24 TRANSFERS	2			2								
25 VISITS	2	1										
26 STAFF CORRUPTION	2			1			1					
27 NON-GRIEVABLE	14				16							
28 GRIEVANCE REJECTIONS	7				13		5			6		
29 PROGRAMMING	2			1								
<b>TOTAL</b>	138	47	0	51	29	0	34	5	0	23	6	0

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: JULY      DATE: 8/3/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 11 DAYS      STEP II: 17 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY
1 ACCOUNTING
2 ASSIGNMENTS
3 CONDITIONS
4 CRP
5 DISCIPLINARY
6 DISCRIMINATION
7 DUE PROCESS
8 FILE
9 FOOD
10 GOOD TIME
11 GRIEVANCES
12 HEALTH CARE
13 INDUSTRIES
14 LIBRARY
15 MAIL
16 PAROLE BOARD
17 PERSONNEL
18 POLICY
19 PROPERTY
20 RELIGION
21 SECURITY CLASS
22 SEGREGATION
23 TELEPHONE
24 TRANSFERS
25 VISITS
26 STAFF CORRUPTION
27 NON-GRIEVABLE
28 GRIEVANCE REJECTIONS
29 PROGRAMMING
<b>TOTAL</b>

STEP I					
REC	R	P	D	X	INCOMPLETE
19	15		5		
6	2		1		
17	15		4		
4	2				
3	2		2		
1					
29	8		21		
2	1		1		
3			3		
26	10		5		
3			3		
17	8		5		
4	4		1		
3	1		1		
4	1				
4	4				
1			2		
13				6	
37				32	
4	4		1		
200	77	0	55	38	0

STEP II					
REC	R	P	D	X	INCOMPLETE
4	1		4		
1	2		1		
4					
			1		
1			1		
10			12		
1					
3	2		2		
2	3		3		
2	1				
1					
			1		
1			1		
7	1		4	1	
37	10	0	30	1	0

Prepared by: Cathie Heffelbower, Grievance Coordinator



MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: AUGUST      DATE: 9/3/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 14 DAYS      STEP II: 20 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY
1 ACCOUNTING
2 ASSIGNMENTS
3 CONDITIONS
4 CRP
5 DISCIPLINARY
6 DISCRIMINATION
7 DUE PROCESS
8 FILE
9 FOOD
10 GOOD TIME
11 GRIEVANCES
12 HEALTH CARE
13 INDUSTRIES
14 LIBRARY
15 MAIL
16 PAROLE BOARD
17 PERSONNEL
18 POLICY
19 PROPERTY
20 RELIGION
21 SECURITY CLASS
22 SEGREGATION
23 TELEPHONE
24 TRANSFERS
25 VISITS
26 STAFF CORRUPTION
27 NON-GRIEVABLE
28 GRIEVANCE REJECTIONS
29 PROGRAMMING
<b>TOTAL</b>

STEP I					
REC	R	P	D	X	INCOMPLETE
16	10		3		
13	11		2		
17	8		3		
1	2		1		
1			1		
1	2				
6					
24	9		13		
3			1		
6	1				
1					
18	13		11		
1					
25	8		10		
5	3				
1	1				
	3				
	1		1		
			1		
9				11	
25				17	
2			1		
175	72	0	48	28	0

STEP II					
REC	R	P	D	X	INCOMPLETE
3			4		
1					
3	2		3		
2			1		
11			6		
1					
			1		
6			2		
8	1		3		
			1		
			1		
1					
10			1		
13			7		
1			1		
60	3	0	31	0	0

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: SEPTEMBER      DATE: 10/1/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 13 DAYS      STEP II: 17 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY	STEP I						STEP II					
	REC	R	P	D	X	INCOMPLETE	REC	R	P	D	X	INCOMPLETE
1 ACCOUNTING	14	9		11			2	2		2		
2 ASSIGNMENTS	5	6					1	1		1		
3 CONDITIONS	10	8		5						4		
4 CRP												
5 DISCIPLINARY												
6 DISCRIMINATION												
7 DUE PROCESS	1			1								
8 FILE	2			1				1		1		
9 FOOD	1											
10 GOOD TIME												
11 GRIEVANCES		3		1								
12 HEALTH CARE	27	6		22			8	2		13		
13 INDUSTRIES												
14 LIBRARY	5	1		3						1		
15 MAIL	1	3		3			3			1		
16 PAROLE BOARD				1			1			1		
17 PERSONNEL	24	9		9			6	1		11		
18 POLICY	2	1		2								
19 PROPERTY	12	12		9			2	3		4		
20 RELIGION	1	1		2			1					
21 SECURITY CLASS												
22 SEGREGATION	1	2										
23 TELEPHONE	1	1										
24 TRANSFERS												
25 VISITS	3	3					1			1		
26 STAFF CORRUPTION	1	1								1		
27 NON-GRIEVABLE	9				12		2	2		10		
28 GRIEVANCE REJECTIONS	9				20		9			16		
29 PROGRAMMING	1	1					2	1		1		
<b>TOTAL</b>	130	67	0	70	32	0	38	13	0	68	0	0

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: October      DATE: 11/1/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 12 DAYS      STEP II: 17 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY	STEP I						STEP II					
	REC	R	P	D	X	INCOMPLETE	REC	R	P	D	X	INCOMPLETE
1 ACCOUNTING	10	6		3			4			3		
2 ASSIGNMENTS	11	3		1			1					
3 CONDITIONS	17	13		4			2					
4 CRP												
5 DISCIPLINARY												
6 DISCRIMINATION	1											
7 DUE PROCESS	3	1										
8 FILE	4	2		4			1					
9 FOOD	1			1			1					
10 GOOD TIME												
11 GRIEVANCES	6			3			2					
12 HEALTH CARE	18	7		17			12	1		3		
13 INDUSTRIES												
14 LIBRARY	5	3		2			2			1		
15 MAIL	7	1		5			2			2		
16 PAROLE BOARD												
17 PERSONNEL	10	10		12			5	1		3		
18 POLICY	2			2			1					
19 PROPERTY	13	9		4			4					
20 RELIGION	1	1					2			2		
21 SECURITY CLASS												
22 SEGREGATION	1											
23 TELEPHONE												
24 TRANSFERS							1					
25 VISITS	1											
26 STAFF CORRUPTION	1			1								
27 NON-GRIEVABLE	11				13		7			2		
28 GRIEVANCE REJECTIONS	22				22		10	3		2		
29 PROGRAMMING	1			1								
<b>TOTAL</b>	146	56	0	60	35	0	57	5	0	18	0	0

Prepared by: Cathie Heffelbower, Grievance Coordinator

MICHIGAN DEPARTMENT OF CORRECTIONS  
**MONTHLY GRIEVANCE REPORT**

CAJ-994 10/94

FACILITY: MTU      YEAR: 2013      MONTH: NOVEMBER      DATE: 12/2/2013  
 AVERAGE TURN-AROUND TIME:      STEP I: 12 DAYS      STEP II: 15 DAYS

**R = RESOLVED      P = PARTIALLY RESOLVED**  
**D = DENIED      X = REJECTED**

CATEGORY	STEP I						STEP II					
	REC	R	P	D	X	INCOMPLETE	REC	R	P	D	X	INCOMPLETE
1 ACCOUNTING	11	4		4			1	1		1		
2 ASSIGNMENTS	8	11		3			1			2		
3 CONDITIONS	9	10		3			2	1		3		
4 CRP												
5 DISCIPLINARY												
6 DISCRIMINATION				1			1					
7 DUE PROCESS	1	2										
8 FILE							1			1		
9 FOOD	2	2								1		
10 GOOD TIME												
11 GRIEVANCES		1		2			2			3		
12 HEALTH CARE	16	5		9			3	2		9		
13 INDUSTRIES												
14 LIBRARY		1		3			2	1		1		
15 MAIL	8	3		4			2			3		
16 PAROLE BOARD												
17 PERSONNEL	5	6		3			5	2		8		
18 POLICY	1			1			1	1		1		
19 PROPERTY	11	9		2			2	3		2		
20 RELIGION	2							1				
21 SECURITY CLASS												
22 SEGREGATION		1										
23 TELEPHONE										1		
24 TRANSFERS												
25 VISITS		1										
26 STAFF CORRUPTION	1			1			1			1		
27 NON-GRIEVABLE	3				3		2			9		
28 GRIEVANCE REJECTIONS	18				18		1	1		9		
29 PROGRAMMING	1	1		1								
<b>TOTAL</b>	<b>97</b>	<b>57</b>	<b>0</b>	<b>37</b>	<b>21</b>	<b>0</b>	<b>27</b>	<b>13</b>	<b>0</b>	<b>55</b>	<b>0</b>	<b>0</b>

Prepared by: Cathie Heffelbower, Grievance Coordinator